

KitchenGo Ticket

Installation





KitchenGo Ticket – Installation

1st Step – Connect Devices





2nd Step – Registering The Device

2.1 – Registering the 1st Station

Turn on the LS-8900 or 9550-A and launch the Ticket application. Select "REGISTER DEVICE". If you have already registered KITCHENGO TICKET on another machine using the same network, go to step 2.2 below.

2:21 PM ■ ¥	0
KitchenGo Ticket	
Hello there :)	
Please register this device or join an existing store connected to the network	
JOIN EXISTING	

Fill out all of the fields present on the Registration Screen, double check the email address is correct and Select the EULA checkbox and select "Register Device"

2:21 PM 🖪 🖞				« -»
KitchenGo Ticket				
		Register Device		
First Name		Last Name		
Business Name				
1+(555)-555-5555		email@example.co		
Country	State	City	Zipcode	
Address				
Address				
I have read and accepted Logic Co	ontrol's Privacy Policy and End User Licer	nse Agreement (EULA)		
$\mathbf{\hat{1}}$	Ŀ	ttps://logiccontrols.com/privacy-policy		
		Intpost Kooge Control Contentin	_	
	ს ≈ ◀	• • • •		



Once Registered a confirmation email will be sent using the email address that was provided at registration. Enter the code provided to finish registration of the device. If you dont receive the email, check your spam or junk folders.



2.2 – Registering Additional Stations

To add an additional station on the same network run KITCHENGO TICKET on the new station and select "JOIN EXISTING".





Next, enter the Store key found on the original device where KitchenGo Ticket was registered. The key will be located on the bottom right of the screen. On older versions prior to 2.7 you will find the key at the top left of the screen.

2:21 PM 🖪 🖞	↔ 🕅
KitchenGo Ticket	
Enter the Stars Kaulasstad is the header of your original device's accord	
Enter the Store Key located in the header of your original device's screen	

3rd Step – Static IP setup

The TICKET software communicates with POS software(s) via a **static or reserved IP** on the network.

- 1. To configure the units IP address you will need to go to the Android OS settings.
- 2. Select the three dots in the upper right corner for the app settings, then select "*settings*", then "*quit app*"
- 3. Depending on the version of Android OS you are using the network settings may be accessed slightly different.
- 4. For Android 10, At the bottom of the screen press the button.





5. Select "Settings"



- 6. Click on "Network and Internet"
- 7. Select "Ethernet"
- 8. Select "Ethernet IP Mode"
- 9. Click the "static" option
- 10. Enter your IP address settings *Example: 192.168.0.100*

- 11. Enter the IP address for the Gateway, Netmask, and DNS if needed. *Example:*
 - Gateway: 192.168.100.1
 - Netmask: 255.255.255.0
 - DNS 1: 8.8.8.8
- 12. Click on "Connect" to save the ip configuration.
- 13. Alternatively, you can use the **DHCP** option if your IP address is reserved on your network. The goal is to be sure the IP address never changes for this device.
- 14. Return to the Main desktop screen and Launch KitchenGo Ticket.





4th Step – KDS Station and POS Integration

This setup is done just like a configuration of a printer via tcp/ip.

1. Click on "Start" and then "Settings"



2. Select "DEVICES"





Click on "PRINTERS & SCANNERS"

÷	Settings
ඛ	Home
Fi	nd a setting タ
Dev	ices
	Bluetooth & other devices
ß	Printers & scanners
Ū	Mouse
	Typing
୭	AutoPlay
Ö	USB

3. Click on "ADD A PRINTER OR SCANNER"

G Home Find a setting
Find a setting
Devices

Printers & scanners

Add printers & scanners



Add a printer or scanner



4. Click on "The Printer I want isn't listed	
← Settings	
යි Home	Printers & scanners
Find a setting \wp	Add printers & scanners
Devices	O Refresh
Bluetooth & other devices	
品 Printers & scanners	
🕐 Mouse	Printer
Typing	Multi Function Printer, Printer, Scanner
AutoPlay	Printer
🖞 USB	Multi Function Printer, Printer
	The printer that I want isn't listed



5. Select "ADD A PRINTER USING A TCP/IP ADDRESS OR HOSTNAME"

÷	Add Printer
	Find a printer by other options
	O My printer is a little older. Help me find it.
	O Find a printer in the directory, based on location or feature
	O Select a shared printer by name
	Browse.
	Example: \\computername\printername or http://computername/printers/printername/.printer
\mathbf{i}	Add a printer using a TCP/IP address or hostname
	Add a Bluetooth, wireless or network discoverable printer
	○ Add a local printer or network printer with manual settings

6. Change Device Type to **"TCP/IP Device"** and enter **"IP and Port credentials"** shown on ticket.

Example:

- Device type: TCP/IP Device
- IP address: 192.168.100.90
- Port name: 192.168.100.90

		×
🖶 Add Printer		
Type a printer hostnan	ne or IP address	
Device type:	TCP/IP Device	
Hostname or IP address:		
Port name:		
Query the printer and auto	matically select the driver to use	
	Next C	ancel



7. Wait for TCP/IP port to be detected.



8. Click "NEXT"

←	🖶 Add Printer		×
	Additional port	t information required	
	The device is not 1. The device is 1 2. The network i 3. The device is 4. The address o If you think the a address and perfor	found on the network. Be sure that: turned on. s connected. properly configured. n the previous page is correct. ddress is not correct, click Back to return to the previous page. Then correct orm another search on the network. If you are sure the address is correct, selv	the ect the
	Device Type below	ν.	
	Standard	Generic Network Card	\sim
	⊖ Custom	Settings	
		Next	Cancel



9. Under Manufacturer select "Generic" and for Printers select "Generic/Text Only", then click "Next".

÷	🖶 Add	Printer						×
	Install	the printer driver						
	3	Choose your printer fro To install the driver from	om the m an i	e list. Click Windo installation CD, cl	ws Update to see m ick Have Disk.	ore mode	els.	
2	Manuf EPSON Generic HP Micros	acturer oft s driver is digitally signed <u>me why driver signing is</u>	A.	Printers Generic / Te Generic IBM Generic IBM MS Publishe MS Publishe	kt Only Graphics 9pin Graphics 9pin wide r Color Printer Windows Updar	te	Have Disk	~
						N	ext Can	cel

10. Name the printer and click "Next"

Example: Test





11. Click on "Next"

	×
~	🖶 Add Printer
	Printer Sharing If you want to share this printer, you must provide a share name. You can use the suggested name or type a new one. The share name will be visible to other network users.
	 Do not share this printer Share this printer so that others on your network can find and use it
	Share name:
	Location:
	Comment:
	Next Cancel

12. Click on "Finish" to finalize installation





KitchenGo Ticket detects the end of an order by the paper cut command that normally happens at the end of each print. If the POS software doesn't automatically send this command, it must be manually configured in the printer's properties:

- 1. Go to **"Printers & Scanners"** (steps 1-3 above) and locate and select the printer you installed.
- 2. Click on "Manage".

Test			
	Open queue	Manage	Remove device

3. Click on "Printer Properties".

俞



Test



4. Select "Printer Commands"

5. For "End Print Job" enter the following command "<1D>V<00>".

🖶 Test Proper	ties				>
General	Sharing	Ports	Advanced	Color Management	
Security	Device Settings		Printer Commands	Font Selection	
Begin Print Jo End Print Job	b <	D>V<00>			
Paper Size Se	lect				
Paper Feed S	election				

6. Click on "Apply" and then "OK" to finish.

The KDS station is now ready for use!

