

# RELEASE NOTES

## 2.9.5.2

kitchen<sup>go</sup>

**DATE:** MARCH 17, 2025  
**SUBJECT:** SOFTWARE UPDATE 2.9.5.2

### IMPORTANT: Please read before performing an update to 2.9.5.2.

- ☐ This version is **NOT COMPATIBLE** with Android 6 or earlier.
- ☐ If upgrading from a version older than 2.9.4.0, it is recommended that you flush the application cache before running for the first time as some retained data may be incompatible with the update.
- ☐ If on a secured network requiring firewall rules, please contact Logic Controls support for an updated IP Whitelist. The application has been upgraded to use DNS versus direct IP connections and requires additional settings.
- ☐ Running on an unsecured network does not require the above network changes.
- ☐ Version 2.9.4.0 and up do not require a separate running router application, as the feature is now embedded in the main application.
- ☐ If upgrading from an older version, be sure to uninstall the older router app and migrate the settings to the new version. Multiple routers running will cause issues.
- ☐ If running on a version of Android greater than 10, you may need to enable the new feature “use unique ID instead of MAC” to workaround the serial number licensing issue. Only enable this if you experience issues.

### How to Update

#### Option 1

Software updates are available within KitchenGo Premium when using the following steps:

⋮ ➡ About ➡ New Version

Or, upon logging back into the software or rebooting the device, you will see a pop-up prompt with the choice to download.

#### Option 2

Push the green update button in the device list in the webportal.

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Local updates are available by downloading the APK from the link below to your PC and using a flash drive to install the new APK into the device.

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Copy the link below into your Logic Controls HW browser and click update.

<https://logic-controls.s3.us-west-2.amazonaws.com/FTP/KDS/Android/Premium/2.9.5.2/KDS-prod-release-2.9.5.2.apk>



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*This version is not compatible with Android 6 and below.*

### KitchenGo Premium New Features and Enhancements:

#### Increased Station ID Limit

- Expanded station ID maximum from **99 to 999** to support large clients with extensive station setups.

#### Condiment & Modifier Database

- Added a dedicated **database for condiments and modifiers**, similar to the existing item router.
- Added the option “**Add received condiments to database automatically**”
- Condiments are now categorized under "Groups."
- New **tab options** for "Items," "Condiments," and "Modifiers."
- Import/export functionality now includes condiments and modifiers.

#### Order Transfer Enhancements

- When **transferring an order or item** to another station:
  - Queue display now updates the status to “**Being Prepared.**”
  - SMS notifications trigger correctly when applicable.
  - Expo station now displays a **transfer action icon** on affected orders.

#### New "Parked Orders" Tab

- New tab** in the tab display for managing parked orders.
- view, manage, and unpark orders** from the tab.
- Orders show timers indicating parking duration.
- Option to **bump or unpark orders** directly.

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### KitchenGo Premium Improvements (Continued):

#### Runner by Fire

- **SETTINGS> RUNNER> RUNNER BY FIRE:** Orders now **do not appear** on prep stations unless they are **fired from the runner station**.
- Items fired individually will appear only when fired.
- Once bumped, an order remains hidden until the next item is fired.

#### Router Database Sorting:

- Sorting options added: **A-Z, Z-A, oldest-newest, newest-oldest**.
- Sorting works for groups, modifiers, items, condiments, and modifier levels.
- **Use Unique ID instead of MAC:** Using a device with Android greater than 10, the serial number will change after each reboot or login. This will not match the corresponding serial used at activation on the kdsgo.com site. When adding a device for the first time, select this option as a workaround for devices greater than Android 10.
- **Disable Bump:** New setting prevents manual bumping, allowing only other stations or Autobump to move orders. **SETTINGS> BUMPING SETTINGS> DISABLE BUMPING**.
- **New Order Flash:** Orders now flash **yellow** by default when received. The flash duration is configurable.
- **“Continue” Button Placement:** Restored to the **footer/bottom border** for ease of access.
- **Split Screen by Destination:** Orders can now be sorted on split screens based on destinations (e.g., To-Go on top, Dine-In on bottom).

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### KitchenGo Premium Improvements (Continued):

- Renamed “**Enable [buildcard] touch button**” to “**Enable [recipe] touch button**”
- For “**Item showing method – one item behind**” option, added a graphical downward arrow to indicate there are additional items hidden.
- **Condiment Quantity Modification:** Users can now modify condiment quantities via XML.
- **ReferenceID Modification:** Orders can now be modified to include a **ReferenceID** via XML.
- **Bin Management Threshold Alarm:**
  - **Cumulative Alert** - This alert triggers when the total number of items ordered reaches the set threshold, regardless of the current summary count on the screen.
    - ❑ Example: When 50 items have been cumulatively ordered, the alert sounds, even if the current on-screen summary is less than 50.
  - **Real-Time Alert** - This alert triggers based on the current summary count displayed on the screen, activating when this count hits the set threshold.
    - ❑ Example: When the on-screen summary reaches 50 items, the alert sounds, regardless of previous cumulative orders..

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### KitchenGo Premium Improvements (Continued):

#### Advanced Logging option

- **SETTINGS> LOG> LOGMODE> ADVANCED.**  
Premium currently brings in “basic” log data including pulling devices from the database. For stores with large device history this may cause the KDS to crash and freeze. This data has been moved from the basic log to the advanced log for troubleshooting.

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### KitchenGo Premium Bug Fixes:

- **Export Settings:** Android 10 and up devices did not save station settings to the cloud when selected. Station configuration now correctly saves to the cloud. **SETTINGS>EXPORT SETTINGS**
- **Routing with Commas:** the KDS would only send to the default station. For example: `<kdsstation>1,2,3</kdsstation>` would only route to station 1. Commas are now correctly recognized and sends to all listed stations.
- **Order Overlapping:** Fixed orders overlapping in Vertical view.
- **Order ID Issue:** adding to an order in vertical mode then sending the same order ID and transaction type 3 (modify) with an additional item did not display. Order now updates and displays correctly.
- **Remake:** Fixed ability to remake an individual item.
- **Remake bumped items:** Fixed when items are bumped in an order and then the whole order is bumped, when selecting remake whole order from Expo, individual items were still marked as bumped..
- **Application Crash:** continuous connection retries to pusherapp.com and pusher.com would cause resource exhaust and app crash.

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### KitchenGo Premium bug fixes (continued):

- **Active Stations Dialog:** Bottom line of the dialog now renders properly.
- **KDSGO Website:** When creating a new contact info entry in Kdsgo.com for Distributor/reseller/store, when entering the address, the correct time zone was not set for the location.
- **SMB Connections:** Improved stability, reliability and user experience for SMB connections.
- **Consolidate Condiments:** All condiments with the same description will be consolidated with this option on. Previously this was not functioning correctly and has been resolved.
- **Local Messaging:** Fixed inability to respond to local messaging.
- **POS Message Deletion Fix:** Deleting POS messages from the popup window now functions correctly.
- **Pager Settings Removed:** This feature is no longer supported and has been removed from settings.
- **Autobump Parked Orders:** Parked Orders no longer disappear when they are auto bumped; they now appear in the bumped list.
- **Spy Station Expo Transfer:** Spy Station now **transfers** orders to a different station instead of just removing them.

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